



Live Support Chat

Allows your website Visitors to chat with a company support or sales team and have their questions answered instantly by clicking on a Live Chat button embedded on your pages.

Why WebsiteChat.net?

- ✓ Ease of use
- ✓ Turn visitors into clients
- ✓ Improved customer satisfaction
- ✓ iPhone and Android devices ready
- ✓ Know your websites visitors in real time
- ✓ Instant sales leads
- ✓ Better first impression
- ✓ Single application to chat with your website visitors and other Instant Messaging networks (Google Talk, ICQ, MSN, AIM, Yahoo, Jabber)



Features



Easy Integration with Your Web Site

WebsiteChat.net live chat is a hosted service. No software installation on your web server is required. All you need to do is copy and paste live chat button HTML code.



Browser based Operator application

If you don't want to install any software on your PC to answer chat requests, you can use convenient web browser based Operator application. It makes possible to receive chats from any PC connected to the Internet.



Installable Chat Operator software

We provide a free downloadable live chat operator software. It makes chatting with your website visitors easy and convenient. You can also connect to other Instant Messaging networks (Google Talk, ICQ, MSN, AIM, Yahoo, Jabber).



Email Chat Transcript for Visitors

A chat transcription available to Visitors, who can send it to their email address.



Customised Chat Window and Button

You can use one of our ready made chat buttons or upload your own graphics. Customize all messages displayed to your Customers in Chat Window.



Automated Chat Distribution

Visitors are automatically directed to the first available agent.



Administrator Control Panel

You can control every aspect of the system via easy to use control panel.



Simultaneous Chat Sessions

Operators can chat simultaneously with multiple visitors in different chat windows.



Geographical Location

Instantly know where your website Visitors are coming from.



Real Time Visitors Tracking

See in a real time who is on your site and auto invite your visitors to chat with your support team.



Transfer between Operators

Transfer chat session between Operators if specific operator is unable to answer Visitor's questions, or if he needs to be handled by different department.



Canned responses

Increase your productivity and store frequently used responses to insert them into the chat window on the fly.

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